



Hamaspik

MANAGED CARE

Clearinghouse Solution Update

What to Know

- **Change Healthcare recently experienced a cyber-attack, resulting in the temporary shutdown of their services including our paper claim mailroom.**
- **Hamaspik has set up a lifeline with Availity Essentials to handle electronic 837 claim files, to ensure our providers are able to submit claims.**
- **To ensure receipt and timely payment for claims, we request that you submit any claims you sent to Change for which you did not receive a confirmation as well as any new claims to Availity; same payer ID: 47738**
- **Availity waived their fees for our provider claim submissions.**
- **Kindly confirm once you've successfully submitted new and resubmitted claims that were previously sent to Change.**

Call Availity Now to Get Set Up

Support for Providers:



1-800-282-4548

Availity Support Line

Link to Availity Lifeline Resources

Register here:

<https://apps.availity.com/web/onboarding/portal-entry/#/create-account>



Availity has created a microsite to assist you with registration help and resources to self-serve on transactions.



Clearinghouse Redirection & Setup

Clearinghouses already know to start routing claims from you to us!

For Providers that have Change Healthcare as their **ONLY** Clearinghouse –

You must register with Availity or another Clearinghouse to begin sending claims.

If you are a new provider to Availity, you first need to register here: [registration microsite](#).



You will need to update the GS and ISA Segments on your EDI files

ISA/IEA and GS/GE Settings in EDI Batch Claims

ISA05	Interchange ID Qualifier	ZZ
ISA06	Interchange Sender ID	AV09311993<+5 blank spaces>
ISA07	Interchange ID Qualifier	01
ISA08	Interchange Receiver ID	030240928<+6 blank spaces>
GS03	Application's Receiver ID	030240928

Contact Us



855-552-4642 x609
Claims Department



www.hamaspik.com



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Register here: <https://apps.availity.com/web/onboarding/portal-entry/#/create-account>

The screenshot shows a web form titled "Create User Account" on the Availity portal. The form is split into two columns. The left column contains the following fields: "Your First Name" (input field with placeholder "First Name"), "Your Last Name" (input field with placeholder "Last Name"), "Your Email Address" (input field with placeholder "Email Address"), "User ID" (input field with placeholder "User ID"), "Password" (input field with placeholder "Password" and an eye icon for visibility), and a dropdown menu for "Choose a region where you do business" with a help icon and the text "Select one, don't worry, you can add more later" and a placeholder "Select U.S. state or territory". A blue "Continue" button is at the bottom of the left column. The right column has an orange background with the Availity logo at the top, a "Log In" button, and the text "Already have an account?".

Then, check out the resources page to complete a demo, or reach out for assistance to submit.

<https://www.availity.com/availity-lifeline-self-serve-resources>

Click [HERE](#) to send your help requests to an Availity representative!

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