



HAMASPIK CHOICE

58 Rt. 59 Suite #1 • Monsey, NY 10952 • Toll Free: 1855-55-CHOICE
www.hamaspikchoice.org • info@hamaspikchoice.org

ELECTRONIC NOTICE OPTION

Hamaspik Choice, your MLTC plan, and our vendors can send you notices about service authorizations, plan appeals, complaints and complaint appeals electronically, instead of by phone or mail. We can also send you communications about your member handbook, our provider directory, and changes to Medicaid managed care benefits electronically, instead of by mail.

We can send you these notices to you by email, which is sent through a secure system and will include your notices in the format of a pdf document. There is no fee if you choose to receive your notices this way.

If you want to get these notices electronically, you must ask us. To ask for electronic notices contact us by phone, email, fax, or mail:

Phone.....888-552-4642
Email..... info@hamaspikchoice.com
Fax..... 845-503-1552
Mail..... 775 North Main Street
Spring Valley, NY 10977

When you contact us, you must:

- Tell us how you want to get notices that are normally sent by mail,
- Tell us how you want to get notices that are normally made by phone call, and
- Give us your contact information (mobile phone number, email address, fax number, etc.).

Hamaspik Choice will let you know by mail that you have asked to get notices electronically.