

NASSAU COUNTY COMMUNITY RESOURCES

IMPORTANT CONTACTS TO KNOW

| Dept of Social Services | Services |
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| 518-447-7300 | Services include providing aid to eligible recipients through the Family Assistance, Safety Net, Day Care, Employment, Supplemental Nutrition Assistance Program (formerly called food stamps), Medicaid, and Home Energy Assistance Programs. |
| Office for the Aging | |
| 518-447-7198 | The New York State Office for the Aging's (NYSOFA's) home and community-based programs provide older persons access to a well-planned, coordinated package of in-home and other supportive services designed to support and supplement informal care. |
| APS | |
| 518-447-7177 | APS is a mandated service provided by local social services districts. It involves intake, investigation and assessment of referrals of abuse, neglect, and financial exploitation of impaired vulnerable adults who live in the community |
| Mobile Mental Health | |
| 518-447-4555 | Crisis Intervention services, applicable to adults, children and adolescents are intended to stabilize behavioral health symptoms and return individuals to pre-crisis levels of functioning. Programs that exclusively provide phone support. |
| HEAP | |
| 518-447-7323 | HEAP is a federally funded energy program intended to assist low-income households in meeting their immediate home energy needs. |

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| SNAP | |
| 800-342-3009 | SNAP provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency. |
| NYS Office of Temporary and Disability Assistance | |
| 800-342-3009 | The Office of Temporary and Disability Assistance (OTDA) offers programs for food and temporary cash assistance, heating assistance, child support enforcement, and more. |
| Medicaid transportation contact for DSNP members with FFS Medicaid | |
| 800-850-5340 | Services include processing requests (forms, 2015, etc) from Medicaid recipients and doctors (social workers, office assistants, etc.) and duly facilitating necessary transportation to various private car companies in your area |
| paratransit | |
| https://www.albanycounty.com/departments/aging/transportation and https://www.cdta.org/star-program | The Capital District Transportation Authority(CTDA), a public benefit organization, provides regular route buses, shuttle buses, and paratransit services in the Capital Region transportation district, with the goal of offering safe, reliable, and courteous service. |

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INDEPENDENT LIVING CENTERS

| Regional Counties | Contact Information | Services |
|---|---|---|
| <p>Long Island Nassau, Suffolk</p> | <p>Michelle Darling- Downs Suffolk Independent Living Organization (SILO) 3253 Route 112, Bldg 10 Suite 5 Medford, NY 11763 Email: mdarling-downs@siloinc.org Tel: (631) 880-7929, ext. 105 Martha Vargas mvargas@siloinc.org Lisa Coady lcoady@siloinc.org Kiersten Falcone kfalcone@siloinc.org Eileen Alverado ealverado@siloinc.org Admin - Eileen Thomas ethomas@siloinc.org Sarah Meyer smeyer@siloinc.org</p> | <p>Independent Living Centers (ILCs) are community-based organizations whose main focus is to teach people with disabilities the skills required for independent living. Other services include advocacy, counseling, support groups, assistance with housing, and referrals.</p> |

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NATIONAL CONTACTS

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| <p>Affordable Connectivity Program</p> | <p>The Affordable Connectivity Program provides: Up to \$30/month discount for broadband service; Up to \$75/month discount for households on qualifying tribal lands; and A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household. Eligibility The guidelines outline specific criteria for eligibility, including having a household income at or below 200 percent of the Federal Poverty Guidelines or having a member of the household who meets at least one of the criteria outlined at https://www.fcc.gov/acp. Two Steps to Enroll 1. Go to ACPBenefit.org to submit an application or print out a mail-in application, and 2. Contact your preferred participating provider to select a plan and have the discount applied to your bill. For more information and full details, visit https://www.fcc.gov/acp or call 877-384-2575</p> |
| <p>Relay Health Services</p> | <p>711 TTY - Relay Health Services for those with communication impairments- TTY-based Telecommunications Relay Services permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.</p> |
| <p>National Suicide Hotline</p> | <p>988 - National Suicide Hotline- 988 is the easy-to-remember number that reaches what is commonly referred to as the Lifeline—a network of more than 200 state and local call centers funded by the U.S. Department of Health and Human Services through the Substance Abuse Administration and administered by Vibrant Emotional Health</p> |
| <p>Information and Referral Services</p> | <p>211-2-1-1 is a free telephone number providing access to local community services. 2-1-1 is available in multiple languages, allowing those in need to access information and obtain referrals to physical and mental health resources; housing, utility, food, and employment assistance; and suicide and crisis interventions.</p> |
| <p>Covid-19 Emotional Support Helpline</p> | <p>1(844)-863-9314 Hours: Every day 8AM-10PM We have an emotional support helpline, educational materials, trusted referrals, and local provider agencies... all dedicated to helping you manage and cope with changes brought on by COVID.</p> |

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| | <p>NY Project Hope Crisis Counselors understand what you are going through. Talking with them is free, confidential, and anonymous. Talk with someone who is trained, knowledgeable and never judges. Sometimes it's helpful to talk with someone you don't know.</p> |
| <p>Coalition For the Homeless Crisis Hotline</p> | <p>COALITION FOR THE HOMELESS CRISIS HOTLINE 888-358-2384 Call to get help finding shelter or other crisis needs, including SSI Benefits, housing assistance, and Mail Service</p> |

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FINANCIAL

| AGENCY ORGANIZATION NAME | PHONE | ADDRESS | HOURS OF OPERATION | WEBSITE | SERVICES |
|--------------------------------|---------------|---------------------------------------|--------------------|---|--|
| Society of St. Vincent De Paul | (516)822-3132 | 249 Broadway Bethpage, NY 11714 | | https://svdpli.org/ | The agency provides financial assistance and cash grants to those residents who in trouble or who are behind in bill payments. In addition, the non-profit will work with other agencies if more help is needed. |

HOUSING

| AGENCY ORGANIZATION NAME | PHONE | ADDRESS | HOURS OF OPERATION | WEBSITE | SERVICES |
|---|--------------|--|--------------------|---|---|
| Nassau County Department of Social Services | 516-227-8519 | 60 Charles Lindbergh Boulevard Uniondale, NY 11553-3656 | | https://www.nassaucountyny.gov/1921/Housing-Homeless-Prevention | Eligible individuals and families can, on an emergency, temporary basis be assisted with shelter and other items of need in |

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| | | | | | order to meet their emergency. The goal is to provide families and individuals with the tools they need to secure a permanent, stable housing, and move as quickly as possible to a stable self-sufficient role in the community. |
| Society Of St. Vincent De Paul | (516)822-3132 | 249 Broadway Bethpage, New York 11714 | | https://svdpli.org/what-we-do/transitional-housing/ | A program known as Anthony House provides short term transitional housing and other basic |

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| | | | | | needs to homeless men in the community. |
| Interfaith Nutrition Network - Donald Axinn Inn | (516)486-8506 Ext.100 | 211 Fulton Avenue Hempstead, New York 11550 | | https://the-inn.org/ | Emergency shelter is offered. People who stay in the Nassau County site can also receive a free meal, information on job training, and other self-sufficiency resources. |

HOTLINE

WEBSITE

Nassau County Contacts: <https://www.nassaucountyny.gov/1631/Emergency-Contacts>

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URGENT CARE

| AGENCY ORGANIZATION NAME | PHONE | ADDRESS | HOURS OF OPERATION | WEBSITE |
|---------------------------------------|---------------|---|--------------------|---------|
| Northwell Health-GoHealth Urgent Care | (347) 4932941 | 71 Forest Ave, Glen Cove, NY 11542 | | |
| Northwell Health-GoHealth Urgent Care | (347) 4932952 | 595 Hempstead Turnpike, West Hempstead, NY 11552 | | |
| Northwell Health-GoHealth Urgent Care | (516) 2532844 | 46 Great Neck Rd, Great Neck, NY 11021 | | |
| Northwell Health-GoHealth Urgent Care | (516) 2532890 | 67 Shore Rd, Port Washington, NY 11050 | | |
| Northwell Health-GoHealth Urgent Care | (516) 3993068 | 50 E Jericho Turnpike, Mineola, NY 11501 | | |
| Northwell Health-GoHealth Urgent Care | (516) 4412155 | 683 Sunrise Hwy, Lynbrook, NY 11563 | | |
| Northwell Health-GoHealth Urgent Care | (516) 4730782 | 1033 Northern Blvd, Roslyn, NY 11576 | | |
| Northwell Health-GoHealth Urgent Care | (516) 4763404 | 19 W Jericho Turnpike, Huntington Station, NY 11746 | | |
| Northwell Health-GoHealth Urgent Care | (516) 5316055 | 3571 Long Beach Rd, Oceanside, NY 11572 | | |
| Northwell Health-GoHealth Urgent Care | (516) 5316122 | 30 Glen Cove Rd Ste 1, Greenvale, NY 11548 | | |
| Northwell Health-GoHealth Urgent Care | (516) 5316130 | 1332 Peninsula Blvd, Hewlett, NY 11557 | | |
| Northwell Health-GoHealth Urgent Care | (516) 5379061 | 377 S Oyster Bay Rd, Plainview, NY 11803 | | |
| Northwell Health-GoHealth Urgent Care | (516) 5379062 | 103 Jackson Ave, Syosset, NY 11791 | | |

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| Northwell Health- GoHealth Urgent Care | (516) 5379063 | 243 Merrick Rd, Rockville Centre, NY 11570 | | |
| Northwell Health- GoHealth Urgent Care | (516) 5379064 | 2640 Merrick Rd, Bellmore, NY 11710 | | |
| Northwell Health- GoHealth Urgent Care | (516) 5589860 | 3631 Hempstead Turnpike, Levittown, NY 11756 | | |
| Northwell Health- GoHealth Urgent Care | (516) 7844486 | 801 Broadway Ste 100, Amityville, NY 11701 | | |
| Northwell Health- GoHealth Urgent Care | (516) 8583724 | 5165 Merrick Rd, Massapequa Park, NY 11762 | | |