

# ORANGE COUNTY COMMUNITY RESOURCES

## IMPORTANT CONTACTS TO KNOW

<b>Dept of Social Services</b>	<b>Services</b>
518-447-7300	Services include providing aid to eligible recipients through the Family Assistance, Safety Net, Day Care, Employment, Supplemental Nutrition Assistance Program (formerly called food stamps), Medicaid, and Home Energy Assistance Programs.
<b>Office for the Aging</b>	
518-447-7198	The New York State Office for the Aging's (NYSOFA's) home and community-based programs provide older persons access to a well-planned, coordinated package of in-home and other supportive services designed to support and supplement informal care.
<b>APS</b>	
518-447-7177	APS is a mandated service provided by local social services districts. It involves intake, investigation and assessment of referrals of abuse, neglect, and financial exploitation of impaired vulnerable adults who live in the community
<b>Mobile Mental Health</b>	
518-447-4555	Crisis Intervention services, applicable to adults, children and adolescents are intended to stabilize behavioral health symptoms and return individuals to pre-crisis levels of functioning. Programs that exclusively provide phone support.
<b>HEAP</b>	
518-447-7323	HEAP is a federally funded energy program intended to assist low-income households in meeting their immediate home energy needs.

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<b>SNAP</b>	
800-342-3009	SNAP provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.
<b>NYS Office of Temporary and Disability Assistance</b>	
800-342-3009	The Office of Temporary and Disability Assistance (OTDA) offers programs for food and temporary cash assistance, heating assistance, child support enforcement, and more.
<b>Medicaid transportation contact for DSNP members with FFS Medicaid</b>	
800-850-5340	Services include processing requests (forms, 2015, etc) from Medicaid recipients and doctors (social workers, office assistants, etc.) and duly facilitating necessary transportation to various private car companies in your area
<b>paratransit</b>	
<a href="https://www.albanycounty.com/departments/aging/transportation">https://www.albanycounty.com/departments/aging/transportation</a> and <a href="https://www.cdta.org/star-program">https://www.cdta.org/star-program</a>	The Capital District Transportation Authority(CTDA), a public benefit organization, provides regular route buses, shuttle buses, and paratransit services in the Capital Region transportation district, with the goal of offering safe, reliable, and courteous service.

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## INDEPENDENT LIVING CENTERS

Regional Counties	Auxiliary Independent Living Centers	Services
<p><b>Lower Hudson Valley</b> Dutchess, Orange, Putnam, Rockland, Sullivan Ulster Westchester</p>	<p><b>Taconic Resources for Independence, Poughkeepsie,</b> Vanessa Dubetsky <a href="mailto:v.dubetsky@taconicresource.org">v.dubetsky@taconicresource.org</a></p> <p>Kathy Sheehan 845-452-3913 <a href="mailto:k.sheehan@taconicresources.org">k.sheehan@taconicresources.org</a></p>	<p>Independent Living Centers (ILCs) are community-based organizations whose main focus is to teach people with disabilities the skills required for independent living. Other services include advocacy, counseling, support groups, assistance with housing, and referrals.</p>

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## NATIONAL CONTACTS

<p><b>Affordable Connectivity Program</b></p>	<p>The Affordable Connectivity Program provides: Up to \$30/month discount for broadband service; Up to \$75/month discount for households on qualifying tribal lands; and A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household. Eligibility The guidelines outline specific criteria for eligibility, including having a household income at or below 200 percent of the Federal Poverty Guidelines or having a member of the household who meets at least one of the criteria outlined at <a href="https://www.fcc.gov/acp">https://www.fcc.gov/acp</a>. <b>Two Steps to Enroll</b> 1. Go to ACPBenefit.org to submit an application or print out a mail-in application, and 2. Contact your preferred participating provider to select a plan and have the discount applied to your bill. For more information and full details, visit <a href="https://www.fcc.gov/acp">https://www.fcc.gov/acp</a> or call 877-384-2575</p>
<p><b>Relay Health Services</b></p>	<p><b>711 TTY</b> - Relay Health Services for those with communication impairments- TTY-based Telecommunications Relay Services permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.</p>
<p><b>National Suicide Hotline</b></p>	<p><b>988 - National Suicide Hotline</b>- 988 is the easy-to-remember number that reaches what is commonly referred to as the Lifeline—a network of more than 200 state and local call centers funded by the U.S. Department of Health and Human Services through the Substance Abuse Administration and administered by Vibrant Emotional Health</p>
<p><b>Information and Referral Services</b></p>	<p><b>211-2-1-1</b> is a free telephone number providing access to local community services. 2-1-1 is available in multiple languages, allowing those in need to access information and obtain referrals to physical and mental health resources; housing, utility, food, and employment assistance; and suicide and crisis interventions.</p>
<p><b>Covid-19 Emotional Support Helpline</b></p>	<p><b>1(844)-863-9314</b> Hours: Every day 8AM-10PM We have an emotional support helpline, educational materials, trusted referrals, and local provider agencies... all dedicated to helping you manage and cope with changes brought on by COVID.</p>

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	<p>NY Project Hope Crisis Counselors understand what you are going through. Talking with them is free, confidential, and anonymous. Talk with someone who is trained, knowledgeable and never judges. Sometimes it's helpful to talk with someone you don't know.</p>
<p><b>Coalition For the Homeless Crisis Hotline</b></p>	<p>COALITION FOR THE HOMELESS CRISIS HOTLINE <b>888-358-2384</b> Call to get help finding shelter or other crisis needs, including SSI Benefits, housing assistance, and Mail Service</p>

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## FINANCIAL

AGENCY   ORGANIZATION NAME	PHONE	ADDRESS	HOURS OF OPERATION	WEBSITE	SERVICES
Pathstone	845-343-0771	130 Dolson Avenue, 3rd Floor, Middletown, NY 10940		<a href="https://www.nyconnects.ny.gov/providers/pathstone-orange-county-sofa-ag-411432">https://www.nyconnects.ny.gov/providers/pathstone-orange-county-sofa-ag-411432</a>	Housing assistance programs offered by this non-profit include first month rental assistance, emergency shelter, mortgage assistance, back rent in arrears, foreclosure counseling and utilities in arrears assistance.
Orange County Office of Community Development	(845) 615-3818	Orange County Government Center 255 Main Street		<a href="https://www.orangecountygov.com/192/Community-Development">https://www.orangecountygov.com/192/Community-Development</a>	Homelessness Prevention and Rapid Re-Housing

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		Goshen, New York 10924			Program. provides hotel or motel vouchers, cash for rent, credit repair, and funds for security deposit and moving expenses.
Sacred Heart Church	845- 561- 3452	319 Broadway, Newburgh, NY 12550		<a href="https://sacredheartnewburgh.org/">https://sacredheartnewburgh.org/</a>	offer emergency assistance for rent and other needs.
The Records People For People Fund Inc.	(845) 343- 1663	40 Mulberry St, Middletown , NY 10940		<a href="https://www.guidestar.org/profile/06-1157518">https://www.guidestar.org/profile/06-1157518</a>	Emergency housing and/or rental assistance from this fund is to help those low income families and individuals who are normally self- sufficient but

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					are now struggling as a sudden financial emergency arises. Assistance is available on a one time basis to people who are qualified.
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## HOUSING

AGENCY   ORGANIZATION NAME	PHONE	ADDRESS	HOURS OF OPERATION	WEBSITE	SERVICES
Orange County Housing Resource Center	(845) 561-1665	280 Broadway, 4th Floor, Newburgh, New York 12550			Provide information on a number of emergency rental programs. Also get advice in dealing with landlord and tenant issues, including evictions and unsafe housing.
Habitat for Humanity of Greater Newburgh - Community Resource Help Guide	(845)-568-6035	125 Washington St Newburgh NY, 12550			provide and advocate for the addition of different types of housing for people who are homeless or in need of housing/accommodation support, including collective housing, emergency day and night housing,



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					transitional housing and the construction of new housing.
T.O.U.C.H - Community Resource Help Guide	845- 268- 8023	790 Rte 211 East Middletown NY, 10940			a hunger relief non-profit organization in the local community that collects, stores, and/or distributes basic non-perishable foods to those who are struggling to purchase food.
Hudson Valley Pattern for Progress	845- 565- 4900	3 Washington Center Newburgh NY, 12550			provide and advocate for the increase of different types of housing, including group homes, emergency day and evening shelters, transitional housing, and the construction of new homes, for those who are homeless or in need of housing/residential support.

## URGENT CARE

AGENCY   ORGANIZATION NAME	PHONE	ADDRESS	HOURS OF OPERATION	WEBSITE
Cornerstone Urgent Care- Newburgh	(845) 563- 8000	147 Lake Street, Newburgh, NY,12550		
Crystal Run Urgent Care- Middletown	(845) 787- 0863	155 Crystal Run Road, Middletown, NY 10941		
Crystal Run Urgent Care- Newburgh	(845) 787- 0863	1200 Route 300,Newburgh,NY,12550		

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Garnet Health Urgent Care, PC- Middletown	(845) 333-7575	707 E Main Street, Middletown, NY, 10940		
Garnet Health Urgent Care, PC-Goshen	(845) 333-7800	102 Clowes Ave, Goshen, NY, 10924		
Middletown Medical Urgent Care - Chester	(845) 469-2692	78 Brookside Ave., Suite 143, Chester NY, 10918		
Middletown Medical Urgent Care - Middletown	(845) 342-4774	111 Maltese Drive, Middletown, NY, 10940		