

SCHENECTADY COMMUNITY RESOURCES

IMPORTANT CONTACTS TO KNOW

Dept of Social Services	Regional Counties	Contact Information	Auxiliary Independent Living Centers	Living
518-388-4470	Albany South Albany, Columbia, Greene, Rensselaer, Schenectady, Schoharie	Debbie Abreu Independent Living Center of the Hudson Valley (ILCHV) 15-17 Third Street Troy, NY 12180 Email: dabreu@ilchv.org Tel: 518-274-0701, ext. 109 Fax: 518-274-7944 Educ & Outreach, Pat Pfeifer ppfeifer@ilchv.org	Capital District Center for Independence, Albany 518-459-6422	
Office for the Aging 518-382-8481 x9-313				
APS 518-344-2830				
Mobile Mental Health 518-292-5499				
HEAP 518-388-4470				
SNAP 800-342-3009				
NYS Office of Temporary and Disability Assistance 800-342-3009				
Medicaid transportation contact for DSNP members with FFS Medicaid 800-850-5340				
paratransit https://www.cdta.org/star-program				

SCHENECTADY COMMUNITY RESOURCES

NATIONAL CONTACTS

<p>Affordable Connectivity Program (All Counties)</p>	<p>The Affordable Connectivity Program provides: Up to \$30/month discount for broadband service; Up to \$75/month discount for households on qualifying tribal lands; and A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household. Eligibility The guidelines outline specific criteria for eligibility, including having a household income at or below 200 percent of the Federal Poverty Guidelines or having a member of the household who meets at least one of the criteria outlined at https://www.fcc.gov/acp. Two Steps to Enroll 1. Go to ACPBenefit.org to submit an application or print out a mail-in application, and 2. Contact your preferred participating provider to select a plan and have the discount applied to your bill. For more information and full details, visit https://www.fcc.gov/acp or call 877-384-2575</p>
<p>All Counties</p>	<p>711 TTY - Relay Health Services for those with communication impairments- TTY-based Telecommunications Relay Services permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.</p>
<p>All Counties</p>	<p>988 - National Suicide Hotline- 988 is the easy-to-remember number that reaches what is commonly referred to as the Lifeline—a network of more than 200 state and local call centers funded by the U.S. Department of Health and Human Services through the Substance Abuse Administration and administered by Vibrant Emotional Health</p>
<p>All Counties</p>	<p>211-2-1-1 is a free telephone number providing access to local community services. 2-1-1 is available in multiple languages, allowing those in need to access information and obtain referrals to physical and mental health resources; housing, utility, food, and employment assistance; and suicide and crisis interventions.</p>

SCHENECTADY COMMUNITY RESOURCES

FINANCIAL

AGENCY ORGANIZATION NAME	PHONE	ADDRESS	HOURS OF OPERATION	WEBSITE	SERVICES
Schenectady Community Action Program	(518) 374-9181	913 Albany Street, Schenectady, NY 12307		https://www.scapny.org/	Rent assistance may be offered, as funding allows. If you are facing an eviction or struggling with making your rent payments, the Homelessness Assistance and Rapid Re-Housing Program (HRRP) is offered from time to time, based on government grants allocated. The HRRP program provides financial assistance, cash grants and other services to qualified Schenectady County families and individuals.
Community Crisis Network	(518) 372-5667	1462 Erie Boulevard, Schenectady, NY 12306		https://www.ccrda.org/get-help/schenectady-county/general-help-emergency-assistance/	free grant, loans, or direct financial aid. If you are in an emergency situation, SCAP counselors can provide crisis intervention

SCHENECTADY COMMUNITY RESOURCES

					services to families and clients who are unable to meet their basic needs or need some short term help for paying bills.
--	--	--	--	--	--

HOUSING

AGENCY ORGANIZATION NAME	PHONE	ADDRESS	HOURS OF OPERATION	WEBSITE	SERVICES
Schenectady County DSS Housing and Homeless Services	518-388-4470	797 Broadway Schenectady, NY 12305		https://www.schenectadycounty.com/dss	This DSS office provides temporary accommodation for homeless families. You will need to undergo a preliminary assessment to accept the plan. The office provides temporary shelter for families of homeless people, singles and childless couples in the county. The process begins with an evaluation to determine the

SCHENECTADY COMMUNITY RESOURCES

					circumstances that cause the need for temporary housing assistance (THA)
--	--	--	--	--	--

HOTLINE

WEBSITE

Schenectady county contacts: <https://www.schenectadycounty.com/departments>

URGENT CARE

AGENCY ORGANIZATION NAME	PHONE	ADDRESS	HOURS OF OPERATION	WEBSITE
WellNow Urgent Care	(518) 387- 3566	445 Balltown Rd, Schenectady, NY 12304		
Ellis Medicine Urgent Care at Mohawk Harbor	(518) 881- 4700	200 Harborside Dr, Schenectady, NY 12305		
Albany Med EmUrgentCare	(518) 264- 9000	1400 Altamont Ave, Schenectady, NY 12303		
WellNow Urgent Care	(518) 930- 7497	233 Saratoga Rd, Glenville, NY 12302		